

Privacy Notice (as required by HIPAA)
ALL CUSTOMER HEALTHCARE INFORMATION WILL BE KEPT PRIVATE

Pivotal Med Supply may be required to use information in the following ways:

- **Treatment.** We may utilize or possibly disclose your health information to your healthcare provider only in order to assist in our supplying of medical products and/or equipment and in the treatment of your condition.
- **Payment.** We may be required to disclose your health information in order to collect payment from third parties for services rendered or supplies provided.
- **Delivery Reminders.** Pivotal Med Supply may need to use your personal information in order to be able to contact you.
- **Release of Information to Family/Friends.** We may need to provide information to an individual, if a family member or friend is caring for you.
- **Disclosures Required by Law.** Our organization will disclose health information when we are required by Feral State or local law.
- **Public Health Risks, Health Oversight Activities, Worker's Compensation.**
- **Lawsuits, Law Enforcement, Threats to Health and Safety, Military, National Security.**

Your Rights Regarding Your Identifiable Health Information.

- **Confidential Communications.** You have the right to request that our organization communicate with you about you and your health. In addition, you may request that this communication take place in a confidential environment. This request must be provided to us in written form.
- **Requesting Restriction.** You may: request a restriction in the use or disclosure of your personal health information to individuals involved in our dispensing of medical supplies. This request must be provided to us in written form.
- **Inspection and Copies.** You have the right to request a copy of the identifiable health information that we may utilize for your care. This request must be provided to us in writing.
- **Amendment.** You may request that we amend your information if you think that we have incorrect information in our records. This request must be provided to us in writing.
- **Accounting of Disclosures.** All our patients have the right to request a list of any disclosures our organization makes on your personal information (such as your medical doctor or our technician).
- You have the right to a copy of this notice.
- You have the right to file a complaint if you believe your privacy rights have been violated.
- Gregg Gallucci is the compliance officer for Pivotal Med Supply and can be reached at
 - (888) 838-1558 or after hours at (888) 850-7719