

PRODUCT WARRANTY INFORMATION FORM

Every product sold by our company will be covered by manufacturer's warranty. Pivotal Med Supply will notify all Medicare beneficiaries of the warranty coverage, and we will honor all warranties under applicable law. Pivotal Med Supply will replace, free of charge, Medicare-covered items under warranty.

RETURN POLICY

Pivotal Med Supply will accept returns for substandard or damaged items at no charge. If you are not satisfied with the item(s) you have received, please contact us directly at (888) 838-1558. For any returns you must contact us within 30 days of your delivery.