

## How It Works:



### 1. ORDER IS PLACED

Account sends in SWO with patient demographics to PMS



### 2. INSURANCE VERIFIED

PMS verified Insurance as below BUT we communicate back the account with the IVR results and account will tell us whether to ship or not



### 3. SUPPLIES ARE SHIPPED

We will drop ship to Patients home or Accounts address and PMS will provide "PROOF OF DELIVERY" nightly to the accounts so they can drop their claims



### 4. ORDER UPDATES

PMS will provide accounts with nightly shipping reports



### 5. SUPPLIES DELIVERED

Patients receive supplies within 24-48 hours of verifying insurance benefits